Business Analyst for our Emply Scrum Team

Are you a skilled Business Analyst with experience? Do you thrive in agile environments and want to work closely with a dedicated Scrum team to develop user-friendly, high-impact software? Join us at Paychex Europe and help shape the future of our HCM platform, Emply.
(At Paychex Europe, we refer to Business Analysts as Product Specialists)

ABOUT PAYCHEX EUROPE AND THE ROLE

Attracting, retaining, and developing talent, and paying the correct salary on time are growing challenges for many companies worldwide. To meet these challenges, we create market-leading innovative and intuitive HR, Payroll, and Workforce Management Solutions.
We are a growing product led company with the ambition to be the best alternative for small and midsize organizations across Europe. In this pursuit, we are looking for you to be part of the team working with our HCM solution Emply – always ensuring scalability, continuous improvement, and customer value.
We believe that software development is a team sport. You will be part of a dynamic team working in close cooperation with other Business Analysts, Product Owners, Design and our Scrum Development teams.

Great Role and Responsibilities with Impact

We think this role offers great opportunities for fulfillment and professional growth.
Your key responsibilities will be:

- Engaging with users to understand their needs and challenges

- Translating insights into clear, value-driven user stories

- Facilitating refinement and planning with development teams

- Working closely with developers to analyze, specify, and test features

- Conducting customer validation and acceptance testing

- Providing 2nd-level product support to internal teams

- Maintaining product documentation and training guides

- Completing internal product training

Your Profile

We are looking for a skilled and curious Business Analyst with strong analytical skills, technical insight, and an eye for detail. You have the courage to navigate complex terrain and the care to ensure that nothing is overlooked. A close dialogue with customers is essential for you to understand their challenges and help us prioritize the right efforts. You will play a key role in turning customer needs into valuable solutions by bridging the gap between business and technology. You are eager to dive deep into our product, gain a thorough understanding, and build solid technical expertise.
We imagine you recognize yourself in the following:

- Proven experience as a Business Analyst working with SaaS solutions

- Strong technical understanding and analytical mindset with a sharp eye for detail

- Experience with agile methodologies and confidence in writing clear, value-driven user stories

- Excellent communication skills, both verbal and written, with the ability to explain technical concepts clearly

- Fluency in English, both spoken and written – our teams and documentation are international

- Previous experience with HR software (preferred)

- A strong desire to dive deep into our platform and become a subject-matter expert in Emply

Why us?

We strive to have a motivating and uplifting culture. Our offices are bright and open and located across Denmark (Østerbro, Allerød and Vejle) and Germany (Hamburg, Rostock, and Berlin), and we work closely together across teams. We encourage a social culture, where we get to know our colleagues on a personal level. Being social with your colleagues makes taking on challenges together a lot more fun.You will be working in our office in Østerbro, in a team that cares about its members and likes to have a good laugh. To sum it up: Plenty of learning and exciting challenges in a great work environment.

If you have any questions about the position, please do not hesitate to contact Product Specialist

Lead Rikke Rosenberg via rrosenberg@lessor.dk or telephone +45 53 70 39 18.
Start-up is as soon as possible. Applications will be handled continuously, and we will hire as soon as the perfect candidate is found. We are looking forward to hearing from you and welcoming you to our team.