

Dedicated and proactive Onboarding Consultant for LessorLøn at Paychex Europe

Do you have solid payroll expertise, a customer-focused mindset and passion for delivering high-quality service? Then you might be the new colleague we're looking for!

We are growing and are therefore looking for a dedicated and proactive Onboarding Consultant to join our team and support our customers in successfully onboarding LessorLøn. In this role, you'll be a key player in ensuring a smooth, professional, and customer-centric onboarding experience. At Paychex, you will be part of an exciting, dynamic and fast-paced workplace, where teamwork is highly valued, and ambitions are high. As an Onboarding Consultant, you will have the opportunity to become an expert in our system while building strong and lasting relationships with our customers.

Your Responsibilities

- Onboarding new LessorLøn customers – onsite or online
- Configure the LessorLøn system to fit the customer's needs and processes.
- Coordinating with other systems for the customer to deliver an integrated solution.
- Independently handling onboarding projects.
- Advise and guide customers on optimal use of LessorLøn.
- Ensure positive and professional customer experience throughout the onboarding process.

Your Profile

You have a strong background in payroll and a good understanding of its complexities. Experience with LessorLøn is a plus but not required. You may also have project management experience or a background in consulting, especially in onboarding or software implementation. You have a natural interest in customers, systems and IT, and how these elements come together to deliver value.

You'll thrive in this role if you:

- Have deep knowledge of payroll and related processes
- Can maintain overview and can keep a cool head, even under pressure
- Are passionate about providing excellent customer experiences – and willing to go the extra mile.
- Can understand technical challenges and explain them clearly to non-technical customers
- Are curious and have sharp analytical skills.
- Are structured, proactive, and confident managing customer journeys and onboarding projects
- Are self-driven, take initiative, and work independently
- Communicate clearly and professionally – both written and verbally.
- Are fluent in Danish and English, written and spoken

A valid driver's license and access to your own car – you can expect some travel for internal and external meetings. Preferably you can work from our office in Vejle or Allerød.

Start date: September 1, 2025, or as soon as possible thereafter.

The Team

You will be joining a large and dynamic team with a wide range of experience and skills. We're located in Allerød, Østerbro, and Vejle and work together across locations. In Solution Onboarding, we implement both LessorLøn and Empty systems. In the LessorLøn team, we're currently 7 skilled and passionate colleagues, and we can't wait to welcome our 8th – you! We have a strong team spirit, we support each other and share knowledge to grow together.

Why Us?

We have a motivating and uplifting culture. Our offices are bright and open and located across Denmark (Østerbro, Allerød and Vejle) and Germany (Hamburg, Rostock, and Berlin), and we work closely together across teams. We have a social culture, where we get to know our colleagues on a personal level. Being social with your colleagues makes taking on challenges together a lot more fun. You will be working in our office in Allerød or Vejle, in a team that cares about its members and likes to have a good laugh. To sum it up: Plenty of learning and exciting challenges in a great work environment.

Are You Interested?

Would you like to be part of a company that values professional growth, customer focus, and teamwork? Then we'd love to hear from you!

If you have any questions about the position, please do not hesitate to contact Head of Solution Onboarding Zanne Grau Poulsen via zgpoulsen@lessor.dk or telephone +45 53 84 18 16.

Applications will be handled continuously, and we will hire as soon as we find the right candidate.

We are looking forward to hearing from you and welcoming you to our team.